# **BUSINESS ADMINISTRATION**

Business administration includes a diverse array of subjects, such as management, marketing, organizational and human behavior, information technology, and small business development and entrepreneurship. The College offers courses and degrees for students planning to transfer as business majors into baccalaureate programs, to move directly into the job market, or to build specific workplace skills. Courses combine theory and practical applications. Career opportunities in business include accounting, marketing, finance, small business development, and management in a variety of settings.

See the Business page for program and contact information.

# **Programs**

# **Career and Technical Education**

# **Associate of Applied Science**

· Business Administration - Associate of Applied Science (AAS)

#### **Associate of Applied Science Option**

- Accounting Associate of Applied Science Option (AASO)
- · Management Associate of Applied Science Option (AASO)
- Small Business and Entrepreneurship Associate of Applied Science Option (AASO)

# **One-Year Certificate of Completion**

- · Accounting Clerk One-Year Certificate of Completion (CC1)
- Entrepreneurship One-Year Certificate of Completion (CC1)
- Marketing Communications One-Year Certificate of Completion (CC1)
- · Office Professional One-Year Certificate of Completion (CC1)

## **Transfer**

# **Associate of Science Oregon Transfer**

· Business - Associate of Science Oregon Transfer (ASOT)

# **Courses**

#### **BA 101 Introduction to Business (4 Credits)**

Learn about the many exciting and challenging facets of business and its dynamic role in today's environment. Gain a working knowledge of components of business including discussion of management, marketing, entrepreneurship and finance. Introduces topics which are covered in greater depth in higher level business courses. Students are encouraged to use this course to explore the breadth of business topics offered in the Business Administration degrees and identify specific areas of interest or specialization.

### **BA 104 Business Math (3 Credits)**

**Prerequisites with concurrency:** MTH 060 (or higher) or minimum placement Math Level 10.

Designed to equip students with skills to handle everyday arithmetic problems relative to a business environment and lay the foundation for other business courses including computer classes that use basic business math as examples and assignments. Topics include ratio, proportion, percent, interest, time value of money, markup and discounts, payroll, stocks and bonds, and depreciation.

#### BA 111 Applied Accounting I (3 Credits)

**Prerequisites with concurrency:** MTH 060 (or higher) or minimum placement Math Level 10.

Designed to acquaint students with the basic functions of the bookkeeping and accounting process-journalizing transactions into the journal, posting to the general ledger, analyzing and adjusting the ledger, preparing simple financial statements for a service business and gaining an understanding and working knowledge of the overall payroll function. No previous accounting is required.

#### BA 112 Applied Accounting II (3 Credits)

Prerequisites: BA 111.

Continuation of Applied Accounting I. Provides a detailed study of the mechanical and theoretical aspects of the bookkeeping and accounting process as it relates to a merchandising business.

### BA 113 Applied Accounting III (3 Credits)

Prerequisites: BA 112.

Continuation of Applied Accounting II. Provides an in-depth, more detailed background of specific areas of accounting to effectively deal with most accounting situations as they relate to all business forms.

## **BA 177 Payroll Accounting (3 Credits)**

**Recommended preparation:** or to be taken with BA 112 or BA 212. Provides the fundamental accounting skills to calculate payroll for any business organization. Topics include calculating payroll based on current laws and regulations, recording payroll transactions in the general journal and general ledger, and completing required federal payroll tax forms and reports.

# **BA 178 Customer Service (3 Credits)**

Introduces principles of effective customer service. Learn to develop and implement customer service strategies using systems, technologies, and communication skills to serve diverse customer needs. By evaluating elements of customer service culture and delivery, students will understand standards of service excellence, causes of service breakdowns, and service recovery techniques.

# BA 188 Special Studies: Business (1-4 Credits)

Prerequisites: instructor approval.

**Recommended preparation:** completion of most Level I and Level II classes from the AAS degree.

Engages students with projects from local businesses in the areas of accounting, marketing, management and operations.

# BA 199 Selected Topics: Business (1-5 Credits)

Prerequisites: instructor approval.

Offers selected topics of study through workshop and independent study formats. Provides opportunities for students to investigate topics of interest beyond what is covered in current degrees.

# BA 206 Management Fundamentals I (4 Credits)

Recommended preparation: BA 101.

Introduces students to the theory and vocabulary of management in a business setting. All of the major theoretical foundations for understanding individual and group behavior and leadership are reviewed in a lecture and discussion instructional format.

#### BA 207 Management Fundamentals II (4 Credits)

Recommended preparation: BA 206.

Covers the scope of activities and roles required to be an effective manager. Applying individual and group behavior and leadership theories, and exploring the critical skills of self-management, communication, logical thinking and team building, the major functional areas of management are examined in depth through the exploration of practical applications. Case study analysis and discussion are used extensively as the instructional methods.

#### BA 211 Financial Accounting I (4 Credits)

**Recommended preparation:** MTH 060 (or higher) or minimum placement Math Level 10.

Introduces financial accounting theory, including the accounting cycle, recording transactions, financial analysis, and reporting corporate financial information in accordance with generally accepted accounting principles. BA 111, 112, and 113 are required for AAS accounting specialization.

# BA 212 Financial Accounting II (4 Credits)

Recommended preparation: BA 211.

Continues the presentation of fundamental accounting issues begun in BA 211, with emphasis on corporate investing and financing activities and preparation of the statement of cash flows.

# **BA 213 Managerial Accounting (4 Credits)**

Recommended preparation: BA 212.

Introduces managerial accounting theory, including cost-volumeprofit analysis, product costing, budgeting, capital investing, and cost management in manufacturing and service organizations.

#### **BA 214 Business Communications (3 Credits)**

**Recommended preparation:** WR 065 or minimum placement Wr/Comm Level 7

Introduces students to prevailing practices of written and oral communication in business organizations, with special attention to audience-adaptation strategies and developing a modern communication style. Includes instruction in formatting techniques, document design, graphics, research strategies and documentation.

# **BA 217 Accounting Fundamentals (4 Credits)**

**Recommended preparation:** MTH 060 (or higher) or minimum placement Math Level 10.

Introduces non-business majors to the accounting process and the informational reports it generates. Topics include the analyzing, recording, summarizing, and reporting of business transactions, with a special focus on using accounting reports to make informed business decisions. This course is for non-business majors and no previous accounting is required.

#### **BA 218 Personal Finance (4 Credits)**

Introduces students to all the elements of personal financial planning including the creation of a personal vision, and a plan for attaining the vision. Includes the appropriate evaluation of financial products such as investing, debt, risk management and budgeting.

#### BA 220 Business Analysis and Budgeting (4 Credits)

**Prerequisites:** BA 104; BA 112; and CIS 131. **Recommended preparation:** CIS 125E.

This course is designed to develop mathematical analytical skills in performing the daily tasks of a manager or salesperson. The course has a threefold focus: strengthening understanding and use of business terminology in regards to financial information; development of spreadsheet skills in evaluating the costing, pricing and financing strategies of products and services; and development of skills in evaluating and making budgeting, financial and investment decisions. This is a hands-on, skills-oriented course.

#### **BA 222 Business Finance (4 Credits)**

Prerequisites: BA 104 and choose BA 113 or BA 212.

Targets role of financial management in business and provides understanding of the effect of finance on business decisions. The course covers financial forecasting, capital budgeting and risk, financial institutions, securities markets, the investment process and working capital management.

# BA 223 Marketing Principles I (4 Credits)

Recommended preparation: BA 101.

Develops skills in understanding and developing strategies in the marketing environment. Covers principles and techniques of market research, consumer behavior, product development, pricing, distribution and promotion. Establishes basis for creating a marketing plan.

#### BA 224 Human Resources Management (4 Credits)

Recommended preparation: BA 206.

Covers principles and techniques of human resources management. Includes the following topics: hiring practices, orientation, training, job enrichment, motivation, and performance and review. Covers wage policies, benefits programs and how to comply with a myriad of legal requirements.

## BA 226 Business Law I (4 Credits)

Recommended preparation: BA 101 and (BA 214 or WR 121). Introduces general concepts, principles and individual conduct of business. The overview of law presented by this course introduces the general concepts of contract law which forms the foundation for the general conduct of business. Covers contract formation, dispute resolution, warranties, legal forms of business, and credit and collections. Emphasizes managing risk in the business environment.

#### **BA 228 Computer Accounting Applications (3 Credits)**

Recommended preparation: CIS 131 and either BA 111 or BA 211. Introduces double-entry, fully-integrated computerized accounting software on the microcomputer. Students will get hands-on experience recording a variety of business transactions and preparing financial statements using the software.

# BA 229 QuickBooks (3 Credits)

Recommended preparation: CIS 131 and either BA 111 or BA 211. Introduces students to QuickBooks accounting software. It is designed to give students the basic skills to effectively use QuickBooks and to reinforce the concepts students learned in their first accounting course. Students will get hands-on experience using the software, including recording a variety of accounting transactions and creating financial statements and other financial reports useful in making business decisions.

#### BA 232 Branding (4 Credits)

# Recommended preparation: BA 223.

Branding is a fundamental element of a competitive marketing strategy. Students will develop skills to conduct the necessary research for a firm to develop a brand identity and brand strategy. This will include the writing of a brand brief, the use of typography and color theory as well as creating compelling content for various touch points that reinforce the brand.

#### **BA 233 Internet Marketing (4 Credits)**

#### Recommended preparation: BA 223.

Building on the marketing concepts from BA 223, this course develops marketing skills in pricing, promotion and distribution strategies while using the internet. Design and content development for email, website and social media marketing based in an understanding of consumer behavior will also be covered. Additional topics include site optimization along with how to use analytic tools that will determine effectiveness of Internet marketing efforts. Note: this course does not cover HTML programming.

### BA 237 Marketing Research (4 Credits)

### Recommended preparation: BA 223. Credits: 4 Lecture: 4.

Effective marketing research is essential to modern business development. The marketing concept is, by definition, customer driven. Without an accurate and complete assessment of customer needs and wants, business risk is increased. Marketing research has become the driving force of business excellence in the 21st century. This course will explore the best methodologies for confirming strategic initiatives before committing tactical assets. Marketing research provides the critical and essential input for crafting a strategy and developing a business model.

## BA 239 Advertising (4 Credits)

# Recommended preparation: BA 223.

This course develops understanding of the principles and techniques necessary to create an advertising campaign for a business with a focus on the promotion component of the marketing mix. Examines the ways in which advertising fits into the scheme of business marketing. Also discusses advertising and its relationships with other promotional activities. Includes a thorough look into the use of different media choices and the planning of advertising campaigns. Also covers some of the basics regarding the design of commercials and printed copy. Includes work on real-life advertising campaigns.

# BA 249 Retailing (4 Credits)

#### Recommended preparation: BA 223.

Develops skills in understanding and developing strategies in the retail environment. Examines the retail industry including store location, layout, display, merchandise selection, inventory and operational controls and promotion. Includes tours of local retail stores.

#### **BA 250 Entrepreneurship (4 Credits)**

This course provides a solid foundation in entrepreneurship and small business management. Students will learn about the challenges facing entrepreneurship today, business management strategies, guerrilla marketing for success, the importance of financial planning and how to effectively present an elevator pitch. Additionally, students will learn about the various legal forms of business ownership, sources of financing a business, and E-Commerce. A balance between the practical learning and "real life" situations will be followed throughout the course.

#### **BA 261 Consumer Behavior (4 Credits)**

# Recommended preparation: BA 223.

This course explores the determinants of consumer buying behavior and the process consumers use to make buying decisions. Study includes psychological and sociological principles and their impact on purchasing behaviors. Understanding of these behaviors and the purchase process are used to help design marketing strategies.

#### BA 280 Co-op Work Experience Business (1-3 Credits)

#### Prerequisites: instructor approval.

Provides work learning credit for student employment in fields pertaining to the business curriculum. Credit is given based upon a total workload of 100 hours per term and completion of learning objectives. Learning experience coordinated with student's supervisor. P/NP grading.

#### BA 285 Business Human Relations (3 Credits)

Explores the theory and practice of interactions between people in the workplace. Examines individual perceptions and effective communications between diverse individuals to create collaborative work environments, build effective teams, and achieve organizational goals.

#### BA 290 Business Seminar (3 Credits)

Prerequisites: BA 206; BA 113; BA 220; and BA 223.

BA 290 is the capstone course for all specializations in the Associate of Applied Science degree in Business. It is an opportunity for students to demonstrate all they have learned in the areas of accounting, management, finance, marketing and operations. It also allows for the opportunity to demonstrate communication and technology skills. The end result will be a great sample of work for the portfolio that students can use in seeking employment or advancement. This is a hands-on, skills-oriented course.

# BA 298 Independent Study: Business (1-4 Credits)

Prerequisites: Instructor approval.

**Recommended preparation:** prior coursework in the discipline. Individualized, advanced study to focus on outcomes not addressed in existing courses or of special interest to a student. P/NP grading.

# BA 299 Selected Topics: Business (1-5 Credits)

Prerequisites: instructor approval.

Provides a learning experience in business not currently available; this course is in development to be proposed as a permanent course.